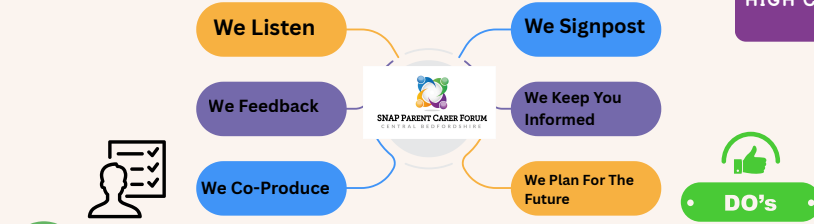


All About Us...

WHAT WE DO

**POSITIVELY
INFLUENCING
CHANGE THROUGH
HIGH SUPPORT AND
HIGH CHALLENGE**



Your Voice Matters:
We're here to hear you. From social media and surveys to focus groups, forums, and friendly coffee chats — we're always gathering your feedback. Your ideas, lived experiences, and concerns shape everything we do.

We Feed Back:
Your voice counts! We regularly connect with our steering group to reflect on what you've told us. We make sure your feedback is heard, valued, and shared where it truly makes a difference.

We Co-Produce:
In partnership with Central Bedfordshire Council, the BLMK ICB, and local NHS providers, we collaborate on key projects to improve SEND services. Our aim is to influence policies and practices that shape a future where the needs and aspirations of our children and young people are truly reflected.

We Signpost:
With lived experience and knowledge of local services, we guide you to the right support, information, and advice.

We Keep You Informed:
Transparency matters. We share updates through our website, social media, newsletters, and meetings — so you're always in the loop about what's happening and how your voice is being acted on.

We Plan for the Future:
Each year, we review progress with our staff, parent carer representatives and steering group members and set priorities based on your feedback. Your experiences shape our plans as we continue to grow and respond to what matters most.

WHAT WE DON'T DO



We Work Together:
We believe in respectful, honest conversations. By building positive professional relationships with Central Bedfordshire Council, the BLMK ICB, and local NHS providers, we make sure your voices are heard. We work in a solution focused way and provide high support and high challenge across the SEND services.

We Don't Provide Services Directly:
Our role isn't to provide direct information, support, or guidance to families beyond basic signposting. Instead, we focus on gathering parents' experiences and views to share at a strategic level, helping to influence policies and practices that improve local SEND services.



"We Are Collaborators, Not Protesters:

We believe that meaningful progress is achieved through constructive dialogue with decision-makers. By clearly presenting our positions in a spirit of cooperation, we foster co-production, which lies at the core of our approach."



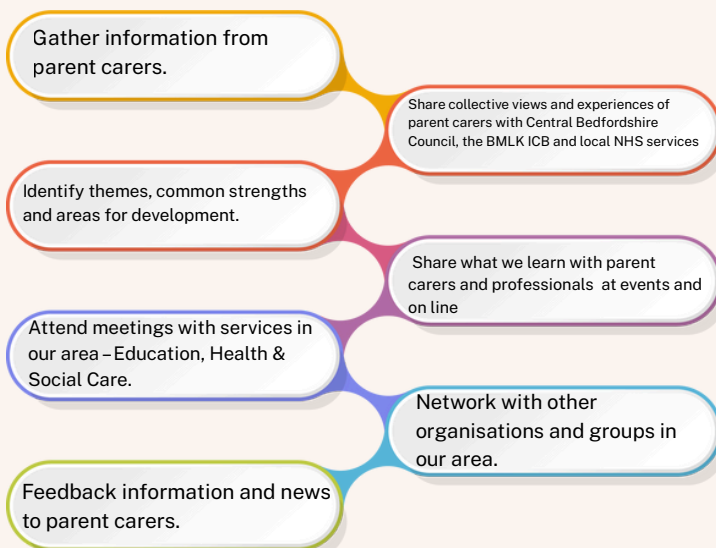
We Don't Take on Individual Cases:

We might not be able to support individual cases, but we always listen to what you're going through. When lots of families share similar experiences, it helps us spot bigger patterns and push for better services. Your experiences are important — they help us speak up about the issues that really matter to everyone.



**POSITIVELY
INFLUENCING CHANGE
THROUGH SUPPORT AND
HIGH CHALLENGE**

At SNAP PCF we...



About Us

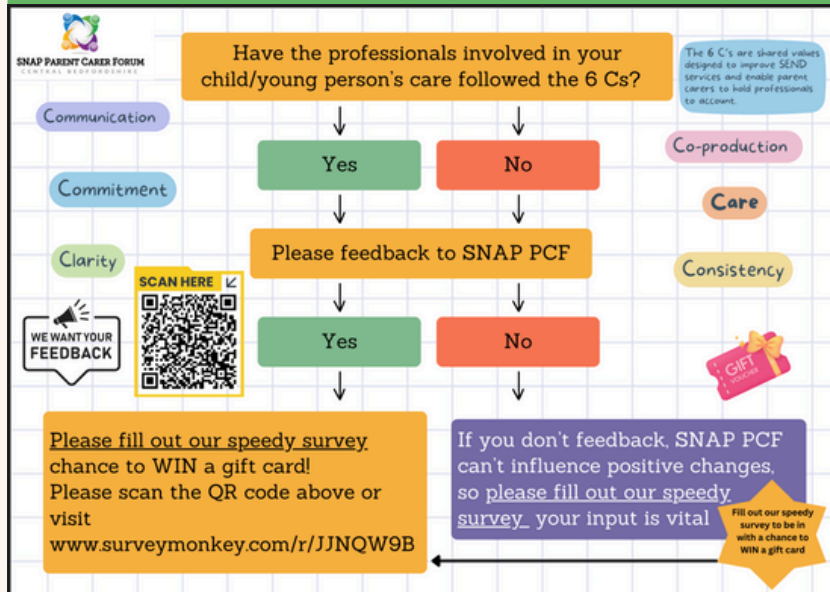
SNAP PCF is a pro-active group of parent carers who all have children or young people with Special Education Needs and/or Disabilities (SEND). We have come together as a group of parent carers to work with other individuals and organisations to help influence and improve the local services that are provided for our children and young people within Central Bedfordshire.

As parents with lived experience, we offer a valuable, real-life perspective to the planning and delivery of the local SEND services. We play an active role in feeding in parents voices to ensure Central Bedfordshire Council the BMLK ICB and local NHS health services hear this to help shape and develop services for all families living with SEND.



How to feedback ...

You can share your feedback with us by completing our 6C's survey, emailing us at admin@snappcf.org.uk, copying us into any correspondence with CBC or health services, sending us a private message, commenting on our Facebook posts, or joining us at our training sessions and events.



The 6 C's

Following on from SNAP Parent Carer Forum's (SNAP PCF) Test The Temperature Workshop held in April 2024 with Central Bedfordshire Council, BMLK ICB and our Local Health partners, as part of National Co-production week The Service Director of Education and SEND wrote to all partners requesting that they provide a 'Co-production Commitment Statement modelled on the 6 C's outlined by SNAP PCF'.

